

Wessex Care Briefing 13 [22/02/22]

Just a short one as there has been so much information coming from the Prime Minister with regard to changes to the pandemic rules for the public. Please note that there can be no changes for residents, staff or visitors until we receive the formal guidance from the Department of Health & Social Care.

Please note the email content below which we have received today which will be relevant for some next of kin.

*Dear Care Home Managers,*

*We wanted to write to confirm that a company called Total Care Options are under contract with Wiltshire Council to assist us by undertaking Deprivation of Liberty Safeguards (DoLS) in care homes within Wiltshire on the council's behalf.*

*The council's DoLS team do telephone relevant care homes on a weekly basis as customer referrals are made. However, we felt it would be appropriate to also write to care homes so that you all aware that Total Care Options are working with the council and you may be contacted by one of their assessors.*

*Once you receive contact from the Wiltshire Council DoLS team that people residing at your care home have been identified for assessment by an assessor from Total Care Options, it would be really helpful if you could let family members know that Total Care Options assessors may get in touch with them.*

*If you have any questions or issues, please contact the council's DoLS team at:*  
[Dols@wiltshire.gov.uk](mailto:Dols@wiltshire.gov.uk)

Regards

Jodie, Christian, Pauline & Matthew