

1st March 2022 to 31st March 2023

Fee Information

*Real care is **Wessex Care***

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- 🌸 Assessment for placement: **No Fee**
- 🌸 Administration Charge: **No Fee**
- 🌸 Deposits: **Not Required**
- 🌸 Payments: **In Advance of Service**
- 🌸 Respite Placements up to 2 x Weeks: **£200 per night**
Payment in full in advance

Fee levels are dependent on a range of factors from Standard to Premier accommodation and required assessed care needs

- 🌸 Residential Care (Holmwood): **£850 to £1,100 per week**
 - 🌸 Residential Care (Care Centres): **£1,100 to £1,350 per week**
 - 🌸 Exceptional Dependency: **add £200 per week**
 - 🌸 Exceptional Plus: **Price on assessment**
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- 🌸 Standard and Enhanced Nursing Care: **£1,100 to £1,600 per week**
plus FNC payment
- 🌸 Dependency: **add £200 per week**
- 🌸 Exceptional Plus: **Price on assessment**





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- 🌹 Complex Dementia / Mental Health Care (Milford Manor):
£1300 to £1600
- 🌹 Exceptional Plus: **Price on assessment**

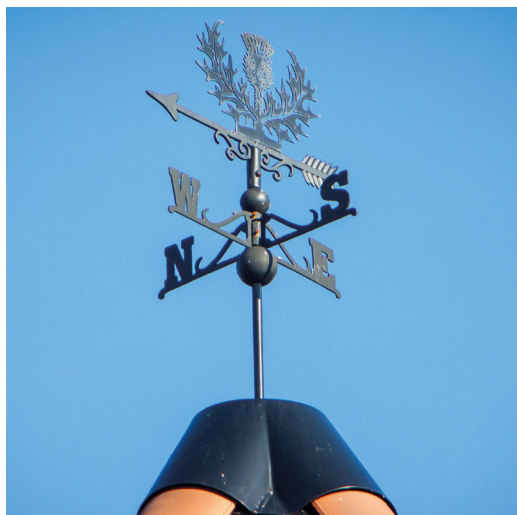
FNC Funded Nursing Care: Received from the NHS Clinical Commissions Group from date of admission on a no prejudice basis until FNC assessment is completed.

The full weekly fee will be chargeable should the assessment deem client is not eligible. This assessment is conducted independently by the NHS CCG. Currently £187.60.

Exception denoted by Wessex Care Dependency Assessment.

Exception Plus denoted by requiring 1 to 1 or more than 2 x Health and or Social Care Staff to monitor, protect, support moving, transferring or repositioning. Additional staff, usually specialist agency, charged at £40 per hour per staff member.

The above rates are for private clients; Social Services & Wiltshire NHS fees are negotiated by separate contract. All Fees are payable monthly in advance by Standing Order.



When & How Fees are Reviewed

Provided there are no changes to your needs or the services you require your Fee is fixed up to 31st March each year.

We will review and increase the Fee once a year on the 1st April in line with the following formula, unless there are exceptional circumstances that we need to take into account and then we will use this formula plus a consideration for additional exceptional cost percentage on the fee.

Exceptional cost could be one off or a permanent addition and will be defined as any additional cost incurred as a result of Government legislation, Government Department, Local Authority, NHS requirement, guidance and action E.g. the cost of supporting the requirements and guidance associated with the COVID 19 pandemic.

<i>Type of cost</i>	<i>% of your weekly fee</i>	<i>How we calculate the increase</i>
Staff Costs	65%	We increase this element of the fee by the same % increase in Real Living Wage
Non-staff Costs	35%	We increase this element of the fee by the same as the Consumer Price Index plus Housing (CPIH) for January of that year

For example, where your fee is £1,000.00 per week and the Real Living Wage has increased by 5% and the CPIH is 10%, your new fee will be £1,067.50 per week, calculated as follows:

<i>Type of cost</i>	<i>% of your weekly fee</i>	<i>How we calculate the increase</i>
Staff Costs	65%	65% of £1,000.00 = £650.00 £650.00 x 1.05 = £682.50
Non-staff Costs	35%	35% of £1,000.00 = £350.00 £350.00 x 1.10 = £385.00
New Total:		£682.50 + £385.00 = £1,067.50

This equates to an increase of **£3,510.00** over the year

You can find a link to percentage changes in CPIH from the Office of National Statistics at <https://www.ons.gov.uk/> or by asking the Finance Manager.

We will write to you by 3rd March each year to confirm the changes arising from our annual review and the new rates will apply from 1st April each year.





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